E450-90. AEOE10-W E450-90. AEOE10 - WZ

ORIGINAL



ARIZONA CORPORATION COMMISSI

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011

- 99410

Date: 9/23/2011

Complaint Description:

08G Consolidation - Opposed

N/A Not Applicable

First:

<u>Last:</u>

Complaint By:

Robin A.

Shannon

Account Name:

Robin A. Shannon

Home: (000) 000-0000

Street:

n/a

Work:

City:

Anthem

CBR:

State:

ΑZ

Zip: 85086

is: E-Mail

Utility Company.

Arizona - American Sewer Company

Division:

sewer

Contact Name:

Karl Wilkins

Contact Phone: (

Nature of Complaint:

Hello.

I am an Anthem resident struggling over the recent water rate increase and tired of paying for another district's waste water. Please approve deconsolidation for the two waste water districts!

Thank you for your time.

Arizona Corporation Commission

DOCKETED

Robin A. Shannon *End of Complaint*

SEP 2 3 2011

Utilities' Response:

DOCKETED BY

Investigator's Comments and Disposition:

9/23--opinion entered into database and will be docketed.

End of Comments

****CLOSED****

D % 21

Date Completed: 9/23/2011

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011

- 99408

Date: 9/23/2011

Complaint Description:

08G Consolidation - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Maite & Roger

Nottle

Account Name:

Maite & Roger Nottle

Home: (000) 000-0000

Street:

n/a

Work:

City:

Anthem

CBR:

State:

ΑZ

Zip: 85086

is: E-Mail

Utility Company.

Arizona - American Sewer Company

Division:

sewer

Contact Name:

Karl Wilkins

Contact Phone:

Nature of Complaint:

Dear Commissioners,

I am an Anthem resident struggling over the recent water rate increase and tired of paying for another district's wastewater. Please approve deconsolidation for the two wastewater districts.

Thank you, Maite and Roger Nottle *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

9/23--opinion entered into database and will be docketed.

*****CLOSED*****

End of Comments

Date Completed: 9/23/2011

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011

- 99407

Date: 9/23/2011

Complaint Description:

08G Consolidation - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

James & Sharon

Metoyer

Account Name:

James & Sharon Metover

Home: (000) 000-0000

Street:

Work:

City:

Anthem

CBR:

State:

ΑZ

Zip: 85086

is: E-Mail

Utility Company.

Arizona - American Sewer Company

Division:

sewer

Contact Name:

Karl Wilkins

Contact Phone:

Nature of Complaint:

I am an Anthem resident struggling over the recent water rate increase and tired of paying for another district's wastewater. Please approve deconsolidation for the two wastewater districts.

Thank you for your consideration in a fair resolution.

James & Sharon Metoyer *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

9/23--opinion entered into database and will be docketed.

****CLOSED****

End of Comments

Date Completed: 9/23/2011

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011

- 99402

Date: 9/23/2011

Home: (000) 000-0000

Complaint Description:

08G Consolidation - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Victoria

Boyd

Account Name:

Victoria Boyd

Street:

n/a

Work:

City:

Anthem

CBR:

State:

ΑZ

Zip: 85086

is: E-Mail

Utility Company.

Arizona - American Sewer Company

Division:

sewer

Contact Name:

Karl Wilkins

Contact Phone:

Nature of Complaint:

I am an Anthem resident struggling over the recent water rate increase. I am tired of paying for another district's wastewater. Please approve deconsolidation for the two wastewater districts.

thank you Victoria Boyd *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

9/23--opinion entered into database and will be docketed.

End of Comments

******CLOSED*****

Date Completed: 9/23/2011

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011

- 99400

Date: 9/23/2011

Home: (000) 000-0000

Complaint Description:

08G Consolidation - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Ron

Boyd

Account Name:

Ron Boyd

boyu

Street:

(On Doy

Work:

City:

n/a

CBR:

State:

Anthem AZ

Zip: 85086

is: E-Mail

Utility Company.

Arizona - American Sewer Company

Division:

sewer

Contact Name:

Karl Wilkins

Contact Phone:

Nature of Complaint:

I am an Anthem resident struggling over the recent water rate increase. I am tired of paying for another district's wastewater. AND, no one is helping pay for Anthem's water. What's fair is fair!!! Please approve deconsolidation for the two wastewater districts.

A response is appreciated.

Thank you,

Ron Boyd

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/23--opinion entered into database and will be docketed.

****CLOSED*****

End of Comments

Date Completed: 9/23/2011

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011

- 99399

Date: 9/23/2011

Complaint Description:

08G Consolidation - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Bertron

Daron

Account Name:

Bertron Daron

Home: (000) 000-0000

Street:

* -

Work:

City:

Anthem

CBR: I

State:

ΑZ

Zip: 85086

is: E-Mail

Utility Company.

Arizona - American Sewer Company

Division:

sewer

Contact Name:

Karl Wilkins

Contact Phone:

Nature of Complaint:

I am an Anthem resident struggling over the recent water rate increase and tired of paying for another district's wastewater. Please approve deconsolidation for the two wastewater districts.

Bertron Daron *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

9/23--opinion entered into database and will be docketed

****CLOSED*****

End of Comments

Date Completed: 9/23/2011

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011 - 99389

Date: 9/23/2011

Complaint Description:

08G Consolidation - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Timothy

Dumbrell

Account Name:

Timothy Dumbrell

Home: (000) 000-0000

Street:

n/a

Work:

City:

Anthem

CBR:

State:

ΑZ

Zip: 85086

is: E-Mail

Utility Company.

Arizona - American Sewer Company

Division:

sewer

Contact Name:

Karl Wilkins

Contact Phone:

Nature of Complaint:

Commissioner,

The bottom line is that deconsolidation of the Anthem/Agua Fria wastewater district is the right thing to do under the current model for private water/wastewater systems in Arizona. It returns our service to what is "just and reasonable." To not deconsolidate is to go against the principles that the Commission has advocated and would result in different and unfair treatment for Anthem ratepayers.

Timothy Dumbrell *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

9/23--opinion entered into database and will be docketed.

****CLOSED****

End of Comments

Date Completed: 9/23/2011

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011

- 99390

Date: 9/23/2011

Complaint Description:

08G Consolidation - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Dave

Harris

Account Name:

Dave Harris

Home: (000) 000-0000

Street:

Work:

City:

Anthem

CBR:

State:

ΑZ

Zip: 85086

is: E-Mail

Utility Company.

Arizona - American Sewer Company

Division:

sewer

Contact Name:

Karl Wilkins

Contact Phone:

Nature of Complaint:

I will keep it short and sweet.

I strongly urge you to deconsolidate the Anthem district from the Agua Fria district. My bill is triple what it was when I moved to Anthem eight years ago. Another large increase will put me into a position of selling the house (If that will even be possible when prospective buyers find out it will cost them \$200 a month even if they use water sparingly).

Regardless of the number of letter you receive, there are many others in my position.

Thank You,

Dave Harris

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/23--opinion entered into database and will be docketed.

End of Comments

******CLOSED*****

Date Completed: 9/23/2011

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011

- 99391

Date: 9/23/2011

Complaint Description:

08G Consolidation - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Terry

Vink

Account Name:

Terry Vink--TKM Leasing

Home: (000) 000-0000

Street:

Work:

City:

Anthem

CBR:

State:

ΑZ

Zip: 85086

is: E-Mail

Utility Company.

Arizona - American Sewer Company

Division:

sewer

Contact Name:

Karl Wilkins

Contact Phone:

Nature of Complaint:

Dear Sirs, I am an Anthem resident struggling over the recent water rate increase and tired of paying for another district's wastewater. Please approve deconsolidation for the two wastewater districts.

Terry Vink (TKM Leasing)

End of Complaint

<u>Utilities' Response:</u>

Investigator's Comments and Disposition:

9/23--opinion entered into database and will be docketed.

End of Comments

*****CLOSED******

Date Completed: 9/23/2011